

# **We are hiring!**

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**OneFor Kosovo LLC, part of a German-based new and ambitious fintech, is looking for**

**Candidates to fill the position of the Customer Service Officer. Customer Service Team in Kosovo will service OneFor institution globally.**

**In our team we hire creative, multilingual, problem solvers with diverse experiences, backgrounds and skills to help us build the most connecting and sociable money app. Join us!**

**As a part of the Customer Service team, you`ll:**

* Support the on-boarding of new clients;
* Provide information to clients contacting the service team;
* Support clients in product usage;
* Perform blocking/un-blocking of cards;
* Support marketing department and social media studio in preparing client communication strategy;

**You should apply** **if;**

* You are experienced in people skills, with at least one year of work experience;
* You have excellent verbal and written communication skills;
* You have expertise in relationship building;
* You are proficient in English and at least one other language, preferably French or Spanish;
* You have the ability to use different communication platforms simultaneously, chat, e-mail, phone;
* You have a proactive approach and have patience and ability to deal with multiple tasks;

**What do we offer?**

* Possibility for a long term contract with great opportunities to develop an exciting career;
* Excellent training and development program;
* Access to the supportive and dynamic corporate environment;
* Exposure to the state-of-the-art information technology solutions;
* We offer flexible working hours in this role or if you would prefer to work part

 time we will make this happen;

**Want to join?**

* Submit your CV and a motivation letter to hr.kosovo@onefor.com
* The application deadline is **31st** **July 2021**

Find us at:

<https://www.onefor.com/> and

<https://www.nd.net/>